

GEMS

Global Estate Management System

Minimising the Cost of Business

GEMS is a highly developed yet intuitive tool for managing payment terminal populations. Built upon a fully redundant dual site system, GEMS provides *continual* access to your terminal estate and data - **Guaranteed**.

GEMS will change the way you do business - it enables efficient remote access stock control, self-installation, downloads and maintenance, reducing overall management costs.



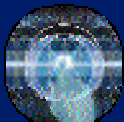
Stock Control



Self-Installation



Configuration Download



Software Download



GEMS delivers efficient management and reduced costs across a payment terminal estate - worldwide!



World leader in secured transaction systems

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The wider application and more frequent use of cards is resulting in an ever-increasing payment terminal population. GEMS dramatically reduces the hidden costs of maintaining an estate of terminals, e.g. installation, software upgrades and stock control, removing the need for costly engineer site visits.

GEMS is a client/server based system which enables users to access their estate data from anywhere via a PC based GUI. The server infrastructure is managed by Ingenico on two mirrored sites giving a fully redundant system. This unique facility offers an unrivalled level of reliability to an extremely flexible and fully scalable system providing 99.9% system up-time, and no infrastructure costs for the client.

GEMS is available with any combination of the following functions:

Stock Control

Full life cycle management of an estate is achieved by tracking terminal components from production through installation, continuous upgrade and eventual withdrawal.

Remote Installation

Terminals can be self installed removing the need for costly and time consuming engineer site visits.

Remote Download

Configuration and software downloads can be predefined and automatically sent to individual terminals, partial or entire estates. Pre-compressed files reduce download times and communications costs.

Remote Maintenance

Scheduled maintenance calls allow estate updates to be carried out during out of hours windows, eliminating unnecessary terminal down time and spreading communications loads for optimum system performance. Uploaded statistics and diagnostics are used to create invaluable management reports. These are augmented with a multitude of predefined reporting formats covering all aspects of estate management.



Flexible System :

Users can access their data from anywhere via a PC based GUI.



Reliable Infrastructure :

Managed by Ingenico, the dual site infrastructure provides a fully redundant system.

Ingenico Group is the world's largest payment solution provider and manufacturer of smart card reading payment terminals.

Ingenico designs, develops and markets an extensive range of secure electronic payment terminals, payment systems and associated software applications and services worldwide.

GEMS is part of Ingenico's comprehensive range of software applications and services.

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